

1 **Amendments to the Claims:**

2 This listing of claims will replace all prior versions, and listings, of claims in the application:

3 **Listing of Claims:**

4  
5 1. (currently amended) A system for fulfilling services orders onboard a transport  
6 vehicle, the system comprising:

7 (a) a plurality of computers that include an onboard computer transported with the  
8 vehicle, and an external computer not transported with the vehicle;

9 (b) software installed on the onboard computer, the onboard computer software being  
10 operable on the onboard computer for causing the onboard computer to perform tasks  
11 including:

12 i) obtaining service information from the external computer via communication with  
13 the external ~~vehicle~~ computer if a communication pathway to the external ~~vehicle~~  
14 computer is open; and

15 ii) providing access to service information by vehicle personnel for fulfillment of the  
16 service orders; and

17 (c) software installed on the external computer, the external computer software being  
18 operable on the external ~~vehicle~~ computer for causing the external computer to perform tasks  
19 including:

20 i) acquiring information to determine the available services provided on the transport  
21 vehicle; and

22 ii) managing the delivery of services to the transport vehicle; and

23 iii) making service information obtainable by the onboard computer.

24  
25 2. (original) The system of claim 1, wherein at least some service orders include  
26 requests for delivery of products to passengers, and the onboard computer software includes

1 logic routines adapted for managing delivery of products in accordance with service orders,  
2 and billing of passengers for fulfillment of service orders.

3  
4 3. (original) The system of claim 2, wherein the logic routines associate a seat  
5 location with each service order.

6  
7 4. (original) The system of claim 1, wherein the external computer software is further  
8 operable on the external computer for accepting service orders prior to boarding and  
9 associates each service order with a vehicle departure and makes the information obtainable  
10 by the onboard computer.

11  
12 5. (original) The system of claim 1, wherein the external computer software is further  
13 operable on the external computer for analyzing at least one of historical service order  
14 information and currently entered service order information, and based on the analysis  
15 recommends vehicle inventory, and associates each current service order with a vehicle  
16 departure and makes the information obtainable by the onboard computer.

17  
18 6. (currently amended) The system of claim 1, wherein at least some of the service  
19 orders include requests for delivery of products and the external computer software further  
20 comprises software logic operable for managing flow of inventory from the a terminal to the  
21 vehicle and from other sources to the terminal.

22  
23 7. (currently amended) A system for fulfilling service orders on a transport vehicle,  
24 the system comprising an onboard computer transported with the vehicle and connections  
25 with electronic devices operated by vehicle personnel or passengers, the onboard computer  
26 including software, which when operated on the onboard computer and electronic devices

1 causes the onboard computer to perform tasks comprising providing a menu adapted for  
2 individual passengers that varies based on explicit preordering and historical preference and  
3 accepting service orders entered via the electronic devices by vehicle personnel or passengers  
4 and making the service orders accessible to vehicle personnel.

5  
6 8. (currently amended) The A system of claim 7 for fulfilling service orders on a  
7 transport vehicle, the system comprising an onboard computer transported with the vehicle  
8 and connections with electronic devices operated by vehicle personnel or passengers, the  
9 onboard computer including software, which when operated on the onboard computer and  
10 electronic devices causes the onboard computer to perform tasks comprising accepting  
11 service orders entered via the electronic devices by vehicle personnel or passengers and  
12 making the service orders accessible to vehicle personnel, wherein the electronic devices  
13 include passenger supplied personal information processing apparatus carried on by  
14 passengers.

15  
16 9. (currently amended) The system of claim 8, wherein the connections comprise  
17 wireless communication between the ~~electronic devices~~ passenger supplied personal  
18 information processing apparatus carried on by passengers and the onboard computer.

19  
20 10. (original) The system of claim 7, wherein the electronic devices include handheld  
21 computers used by vehicle personnel for creating and accessing service orders on the onboard  
22 computer by communication between the handheld computers and the onboard computer.

23  
24 11. (original) The system of claim 10, wherein the communication between the  
25 handheld computers and the onboard computer comprises wireless communication.  
26

1 12. (original) The system of claim 7, wherein the handheld or onboard computers  
2 include hardware and software enabling reading of cards for facilitation of onboard cash-less  
3 transactions.

4  
5 13. (currently amended) The system of claim 8 7, further comprising an external  
6 computer not transported with the vehicle, the external computer including software being  
7 operable on the external computer for causing the external computer to perform tasks  
8 comprising: a) accepting service orders for passengers via communication with other  
9 computers through which service orders are entered; b) making accepted service orders  
10 obtainable by the onboard computer, wherein the onboard computer software is operable for  
11 obtaining passenger service orders from the external computer if a communication route to  
12 the external computer is open; and c) validating credit transactions communicated by the  
13 onboard computer if a communication route to the onboard computer is open.

14  
15 14. (original) The system of claim 13, wherein the external computer software is  
16 further operable on the external computer for accepting service orders prior to passenger  
17 boarding, and associates each service order with a flight and makes the information  
18 obtainable by the onboard computer.

19  
20 15. (original) The system of claim 13, wherein if a service order includes a request for  
21 Internet access, the onboard computer provides Internet access to a connection at a passenger  
22 seat location corresponding to the service order, by making use of said communication route.

23  
24 16. (currently amended) A system for fulfilling service orders on a transport vehicle,  
25 the system comprising an external computer not transported with the vehicle, the external  
26 computer including software being operable on the external computer for causing the external

1 computer to perform tasks comprising: a) accessing database information pertaining to  
2 vehicle departure, destination, past services orders, and inventory information; ~~and~~ b) based  
3 on the database information, estimating service orders expected to be received and  
4 recommending inventory for transport with the vehicle for onboard fulfillment of service  
5 orders; and providing a menu adapted for individual passengers based on explicit preordering  
6 and historical preference.

7  
8 17. (original) The system of claim 16, wherein the external computer accepts service  
9 orders via communication with other computers through which service orders are entered.

10  
11 18. (original) The system of claim 17, wherein the other computers include kiosks at  
12 terminal areas.

13  
14 19. (original) The system of claim 17, wherein the other computers include computers  
15 connected to the Internet.

16  
17 20. (original) The system of claim 17, wherein the external computer software is  
18 further operable on the external computer for analyzing currently accepted service orders  
19 prior to boarding to determine needed inventory for onboard service order fulfillment and  
20 associates each service order with a vehicle departure and makes the information obtainable  
21 by the onboard computer.

22  
23 21. (original) The system of claim 16, wherein the external computer software is  
24 further operable on the external computer for recommending based on the database  
25 information, inventory for terminal storage for replenishing onboard inventory.

26

1           22. (currently amended) The system of claim 16, further comprising an onboard  
2 computer, including software installed on the onboard computer, the onboard computer  
3 software being operable on the onboard computer for causing the onboard computer to  
4 perform tasks including: a) obtaining service information from the external computer via  
5 communication with the external ~~vehicle~~ computer if a communication pathway to the  
6 external ~~vehicle~~ computer is open; and b) providing access to service information by vehicle  
7 personnel for fulfillment thereof.

8  
9           23. (original) The system of claim 16, wherein at least some of the service orders  
10 include requests for delivery of products and the external computer software further  
11 comprising software logic operable for managing flow of inventory from the terminal to the  
12 vehicle and from other sources to the terminal.

13  
14           24. (currently amended) The system of claim 22 wherein the onboard computer  
15 software further comprises routines used to manage product flow on the vehicle and residual  
16 product flow off the vehicle.

17  
18           25 (new) The system of claim 1, further comprising handheld computers used by  
19 vehicle personnel for creating and accessing service orders on the onboard computer by  
20 communication between the handheld computers and the onboard computer.